



**“When Quality Matters”
Pool Opening Newsletter**

March 7th, 2024

Dear Pool Owner,

Warmer weather is just around the corner and we are ready for the sunshine! Thank you for trusting us with your pool and spa needs for another year. We are incredibly grateful for your business. Cheers to another fabulous season!

CHEMICAL DELIVERY SERVICE

LC Valley and Walla Walla customers only.

When you order a minimum of \$50.00 in chemicals and pool supplies, we will deliver for FREE! What can you order? Pool and spa chemicals, nets, vacuum hoses, test strips, filters, you name it!

Some restrictions will apply

Email your order to service@bandbpools.net

Pool Opening Guidelines and Reminders

1. **Please have all water pumped off your pool cover.** Let us know if you would like us to clean and/or service your automatic cover or if we need to remove a safety cover/tarp and tubes.
 2. Make sure power is on to the service panel at pool equipment location.
 3. **You are responsible for filling your pool with water 3/4 of the way up the skimmer prior to opening. This allows for proper circulation.**
 4. We will add shock and algaecide during the opening, if needed.
 5. **We do not balance chemicals or vacuum during our first visit.** If you would like us to do either of these, please let us know at time of scheduling, and **we will come back to do so in the next day or two.**
 6. Please make sure gates, garages, pool rooms, etc are unlocked (or that we have the codes/keys) for easy access of our technicians.
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Helpful Hint: If you're not ready to open quite yet...

Until your pool is open, make sure you are testing your water's chlorine levels every week. You can add liquid chlorine to your pool even when it is winterized.

GOING GREEN!

THIS IS NEW! If you have an email on file, your service reports will be sent via email from now on. **No more door hangers!** Please remember to check your email when you know we've been there to do a service and you should find a detailed report with pictures.

Paperless Invoices and Online Payments

We continue to email the majority of invoices and allow most of these invoices to be paid online via a credit or debit card. Please confirm you have a correct email address on file when scheduling your opening, and don't forget to check your email for your invoice.

To schedule your pool opening:

- Please call our office at (208) 743-0116
 - Email us at service@bandbpools.net. Please be specific in your email. Let us know if you want just a standard pool opening or if you would like extra services, such as taking off a cover, cleaning and/or servicing an auto cover, cleaning filters, vacuuming and/or chemicals, etc. **Services not included in your email, will not be scheduled.**
 - Stop in to our store at 1120 Bryden Ave. in Lewiston.
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Add-ons to a standard pool opening (let us know!):

- Do you need your filters cleaned or new filters? Let us know ahead!
- Do we need to remove a safety cover or tarp and tubes?
- Do you want us to come back and do the initial vacuum and chemical balance?
- Auto Cover Maintenance? See all our options below!

Auto Cover Maintenance Options:

- Cleaning the cover fabric.
- Cleaning the cover box.
- **Basic System Maintenance (BSM):** 14 Point Inspection of the auto cover making sure it is working great for the season!
- **Complete System Maintenance (CSM):** All three options above- cleaning the fabric, cleaning the cover box, and the Basic System Maintenance of the cover system.
- **303 Protectant:** UV Protectant applied after cover fabric is clean. We recommend applying this every 4-6 months!

Let us take care of your investment!

OUT OF TOWN OPENINGS

Carpool dates (free travel) are as follows:

Pullman/Colfax – April 30th

Moscow/Garfield/Palouse – May 1st

Walla Walla/Milton-Freewater/College Place – Please contact the office for a carpool date. In order to receive free travel, we will schedule customers who live near each other on the same day. If a specific date or time is required, travel may be additional.

Pendleton/Adams/Hermiston- April 24th

Orofino/Kamiah/Grangeville- May 8th

Please help us boost our reviews by going to Google and leaving a review!

DON'T FORGET TO FOLLOW US ON FACEBOOK AND INSTAGRAM FOR DEALS, NEWS, AND UPDATES!

Thank you for your business!

B&B Pools, LLC
1120 Bryden Ave.
Lewiston, ID 83501
(208)743-0116

Summer Store Hours
(Starting April 1st)
Mon-Fri 9-5:30
Sat 10-3