



Pool Closing Newsletter

August 12th, 2019

Dear Pool Owner,

We hate to say it, but Fall is approaching quickly. We hope you had a wonderful summer and would like to take this opportunity to say THANK YOU for your business! Now is the time to start scheduling your pool to be winterized. We recommend scheduling a few weeks in advance to ensure you get the date you want.

To schedule:

- Please call our office at (208) 743-0116
- Email us at office@bandbpools.net
- Stop in to our store at 1120 Bryden Ave. in Lewiston.

OUT OF TOWN CLOSINGS

Carpool dates (free travel) are as follows:
(additional days may be added if needed)

Pullman/Colfax – Tuesday, October 8th

Genesee/Moscow/Garfield – Wednesday, October 9th

Walla Walla – Mon. Oct. 14th, Tues. Oct. 15th & Wed. Oct. 16th

If these days do not work, we will still do our best to schedule those of you together so that you may receive reduced travel costs.

For those of you in areas not listed above (**Pomeroy, Dayton, Orofino, Culdesac, etc**) we will coordinate with other customers in your area as you schedule.

Pool Closing Guidelines and Reminders

- 1) Draining of Pool:
 - a. Pools **WITH** automatic covers do NOT need to be drained down. This ensures that the cover fabric is supported throughout the winter.
 - a. Pools **WITHOUT** automatic covers will need to be drained down 4"-6" below the skimmer **PRIOR TO OUR ARRIVAL.**
- 2) If you are in need of a **NEW WINTER TARP**, please let us know at time of scheduling to ensure we can have it in stock. We will have extra water tubes in our vans.
- 3) If you are interested in a **MESH SAFETY COVER**, call us as soon as possible for a bid.
- 4) Please make sure gates, garages, pool rooms, etc are unlocked (or that we have the codes/keys) for easy access of our technicians.
- 5) Winterizing algaecide and chlorine work best when PH and alkalinity are within range. **REMEMBER YOU CAN ALWAYS BRING IN A SAMPLE** prior to your closing appointment.
- 6) Please leave out your **PINK JUG OF RV ANTIFREEZE** if you would like us to reuse it. It is put into the skimmer unopened to prevent the skimmer from freezing.
- 7) **WE REPLACE WINTERIZING PLUGS EACH YEAR.** This is to ensure there are no problems with the plugs that may not be visible to our techs. This is a company policy and we are unable to make exceptions.
- 8) **IMPORTANT REMINDER: If you decide to close your pool while the weather is still quite warm or if we have a warmer winter, additional measures may be required to prevent an algae-filled pool next spring. We recommend testing your chlorine levels every few months until your pool's opening and adding chlorine/algaecide, as needed.**
- 9) Please make us aware of any special instructions you may have for our technicians, as well as anything out of the ordinary. We will do our best to accommodate. **Call us with any questions!**

Thank you for a great summer!
WE WILL BE CLOSED ON SATURDAYS STARTING OCTOBER 1ST.

Winter Store Hours (starting Nov 1st)
Mon-Fri 10-6
SAT-SUN: CLOSED